

Name (optional): _____ Parent/Carer Survey

We would like your help on answering a few questions that are very personal to our Academy so if you could please complete this questionnaire and send it back to Mrs Crow or your child's class teacher it would be very much appreciated. Your feedback is always valued and we have regularly altered how or what we do based on the feedback and constructive suggestions that we are given.

Newsletters

We currently send out a newsletter out each week via the Xpressions App and email. (Paper copies are available from the office).

1) Do you read the newsletters?

Yes

No

2) Do you prefer the newsletter via the App/email or by paper copy with your child?
(Please circle)

App/Email

Paper copy

3) Do you have any other feedback about the newsletters?

Xpressions App

We currently use the App to communicate with you regarding events, reminders, letters and payments.

4) Do you currently use the App on your mobile device/tablet?

Yes

No

5) Do you find this a useful way of receiving information?

Yes

No

If no, please explain.....

6) Have you experienced any issues with the App?

Yes

No

If No, were these issues rectified?

Yes

No

If No, please explain.....

- 7) Do you receive notifications of messages on your device to alert when a message has been sent?

Yes No

If No, do you know how to turn this on, on your device?

Yes No

If No, please see Mrs Crow and she will guide you.

- 8) Do you make payments on the App?

Yes No

If No, is there a reason why?

Other

We have increased the opportunities for you to look at your child's books.

- 9) Have you attended some/all of these sessions?

Yes No

- 10) Did you find them useful?

Yes No

You have also had the opportunity to come and join in with your child.

- 11) Did you attend some/all of these sessions?

Yes No

- 12) Did you enjoy taking part?

Yes No

If the feedback from these questions is positive, we will continue to provide opportunities next year.

General suggestions/Comments

14) We are keen to hear about any general suggestions/comments that you may have so please add in any further ideas/comments below. We have a track record of adopting your ideas and putting them into action and we would like this to continue.

Thank you for taking the time to complete this survey. Having your feedback is very helpful and can help us to continue to develop our Academy. We always try to do the best we can for your child(ren) and having your support and contribution is invaluable to us.

If you would like to discuss any aspects of this further or share any concerns, please do not hesitate to contact me.

Mrs Wright

C Wright

Principal